Technology & Tools

Students say they can't log in to view the recording of an Adobe Connect meeting. What do I do?

Most likely, the students can't see the Adobe Connect recording because it's set to Private or because you haven't provided them with the full link. Start by changing it to Public:

1. Log into https://connect.odu.edu
2. Click on the name of the meeting with the recording
3. On the meetings details page, click on Recordings.
4. Find the recording to be shared.
5. Click on Private, if Public is not shown already.
6. Open the Actions menu for the recording.
7. Select View Information.
8. Copy the recording's URL
9. Email the URL/link or add it in Blackboard.

Note: students don't log in to Adobe Connect meetings to view recordings. You share the public link with them instead.

Adobe Connect Workshops:

CLT offers Adobe Connect workshops, in-person and online. Register for workshops with the CLT Events calendar or contact CLT for more information.

- CLT Events calendar
- CLT Workshops
- Contact CLT

Unique solution ID: #1129
Author: Center for Learning and Teaching
Last update: 2016-07-06 21:21